

Corporate Office: 7, Sham Nath Marg, Delhi – 110 054 Telephone: 91-11-2389 0505 Facsimile: 91-11-2389 0575

Website: www.eihltd.com CIN:L55101WB1949PLC017981

10th November 2019

| The National Stock                    | BSE Limited                            | The Calcutta Stock |
|---------------------------------------|--|--------------------|
| <b>Exchange</b> of India              | Corporate Relationship                 | Exchange Limited   |
| Limited                               | Dept.                                  | 7,Lyons Range      |
| Exchange Plaza, 5 <sup>th</sup> Floor | 1 <sup>st</sup> Floor,New Trading Ring | Kolkata-700001     |
| Plot NoC/1, G Block                   | Rotunda Building                       |                    |
| Bandra Kurla Complex                  | Phiroze Jeejeebhoy Towers              |                    |
| Bandra(E)                             | Dalal Street,Fort                      |                    |
| Mumbai – 400 051.                     | Mumbai-400001                          |                    |
|                                       |  |                    |
| Code: EIHOTEL                         | Code:500840                            | Code:05            |

SUB: SUBMISSION OF PRESENTATION TO INVESTOR / ANALYSTS

Dear Sir / Madam,

In Furtherance to our intimation dated 1<sup>st</sup> November 2019 and pursuant to Regulation 30(6) of SEBI (Listing Obligation and Disclosure Requirement) Regulation, 2015 (Listing Regulations), please find enclosed the copy of the presentation to be circulated to Investor / Analysts in respect of the Financial Results (Standalone and Consolidated) of the Company for the second quarter and six months ended 30th September 2019.

Kindly take the above in your records and host in your website

Thank you,

Yours faithfully,

For **EIH Limited** 

S.N. Sridhar

**Company Secretary** 

encl: a.a







# Q2 FY20 11<sup>th</sup> November 2019



#### **CONTENTS**



- 1. The Oberoi Dharma
- 2. The Oberoi Group Mission
- 3. Business Overview
- 4. EIH Group Presence
- 5. Balanced Portfolio
- 6. Planned addition of properties
- 7. Operational Statistics
- 8. Financials





4503 Rooms; 31 Hotels



2271 Rooms; 20 Hotels



### **The Oberoi Dharma**

#### Fundamental Code of Conduct



We, as members of OBEROI Group are committed to display through our behaviour and actions the following CONDUCT which applies to all aspects of our Business:

- Conduct which is of highest ethical standards, intellectual, financial and moral, and reflects the highest levels of courtesy and consideration to others
- Conduct which builds and maintains Team work, with mutual trust as the basis of all working relationship
- Conduct which puts the customer first, the Company second and the self last
- Conduct which exemplifies care for the customer through anticipation of need, attention to detail, excellence, aesthetics and style and respect for privacy along with warmth and concern
- Conduct which demonstrates two-way communication accepting constructive debate and dissent whilst acting fearlessly with conviction
- Conduct which demonstrates that people are our key asset, through respect for every employee, and leading from the front regarding performance achievements as well as individual development
- Conduct which at all times safeguards the safety, security, health and environment of customers, employees and the assets of the Company
- Conduct which eschews the short-term quick-fix for the long-term establishment of healthy precedent

# **The Oberoi Group Mission**



**OUR GUESTS** 

We are committed to meeting and exceeding the expectations of our guests through our unremitting dedication to perfection, in every aspect of service

**OUR PEOPLE** 

We are committed to the growth, development and welfare of our people upon whom we rely to make this happen

**OUR DISTINCTIVENESS** 

Together we shall continue the Oberoi tradition of pioneering in the hospitality industry, striving for unsurpassed excellence in high potential locations all the way from the Middle East to Asia Pacific

**OUR SHAREHOLDERS** 

As a result we will create extraordinary value for our shareholders

### **Business Overview**



#### Hotels

#### **Oberoi Hotels & Resorts**

- Business / Leisure Hotels in the premium segment
- Operating in 5 countries –
  India, Mauritius, Egypt, UAE
  and Indonesia

#### **Trident Hotels**

- First class hotels of International standard
- Operations in India

#### **Operations**

#### **Flight Catering**

- Quality In-flight catering
- Airport lounge & restaurant
- Operates out of Mumbai, Delhi, Kolkata, Chennai and Mauritius

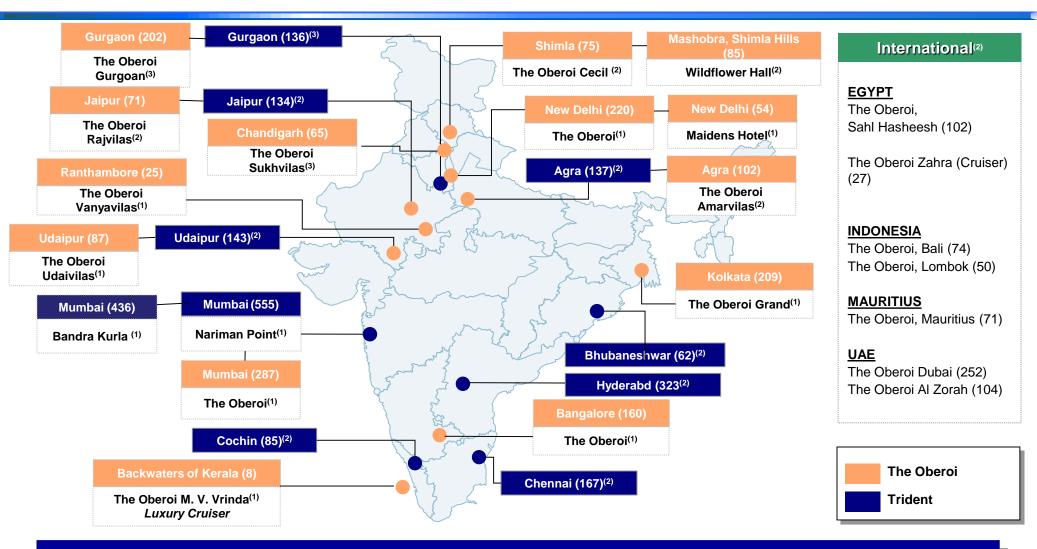
#### Other Businesses

- Car Rental
- Corporate Air Charter service
- Printing Press

Other businesses complement the core business of hospitality

# **EIH Group Presence**





We own and/or manage 31 Hotels with 4,503 rooms

## **Balanced Portfolio**



# nxnl

# Great Value for Money

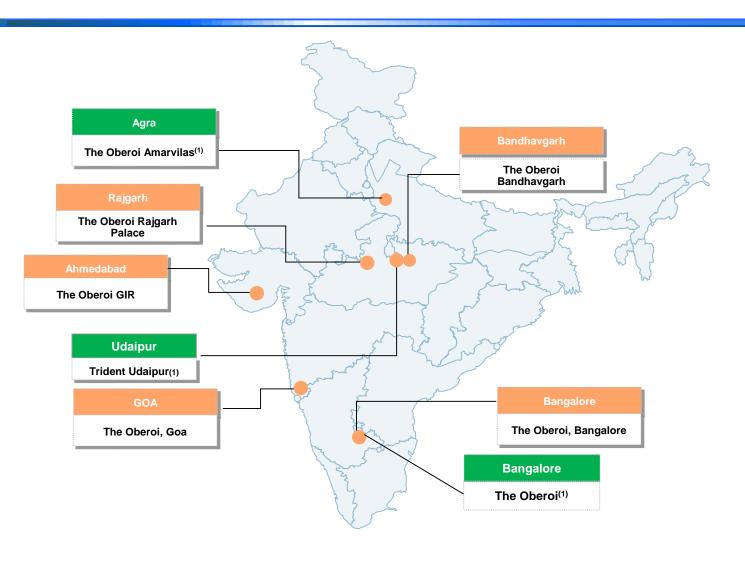
| Business                         | Leisure                      |
|----------------------------------|------------------------------|
| ■The Oberoi Mumbai (287)         | ■The Oberoi Amarvilas (102)* |
| ■The Oberoi New Delhi (220)      | ■The Oberoi Udaivilas (87)   |
| ■The Oberoi Grand, Kolkata (209) | ■The Oberoi Rajvilas (71)*   |
| ■The Oberoi, Bangalore (160)     | ■The Oberoi Vanyavilas (25)  |
| ■Trident, Gurgaon (136)*         | ■The Oberoi Sukhvilas (60)*  |
| ■Trident,Nariman Point (555)     | ■The Oberoi Cecil (75)*      |
| ■Trident, Bandra Kurla (436)     | ■Wildflower Hall (85)*       |
| ■The Oberoi, Gurgaon (202)*      | ■The Oberoi M.V.Vrinda(8)    |
| ■Trident , Chennai (167)*        | ■Trident, Agra (137)*        |
| ■Trident , Bhubaneswar (62)*     | ■Trident,Udaipur (143)*      |
| ■Maidens Hotel (54)              | ■Trident, Jaipur (134)*      |
| ■Trident Hyderabad (323)*        | ■Trident, Cochin (85)*       |
|                                  |                              |

Figures in brackets are number of rooms

- Significant presence in major tourist & business destinations with high room inventory
  - Business Destinations Mumbai, NCR, Kolkata, Bangalore, Chennai, Hyderabad
  - Leisure Destinations Agra, Jaipur, Udaipur, Kerala and Shimla
- Assets irreplaceable in terms of location, ambience and experience
- Geographic spread helps
  - achieve synergies in occupancy by cross selling our properties
    - mitigate affect of seasonality by efficiently utilizing personnel by re-deploying them between hotels

### Planned Addition/ Renovation





### International The Oberoi, Marrakech

**Qatar** 

**Morocco** 

The Oberoi, Doha

Kenya

The Oberoi Maasai Mara

**Thailand** 

The Oberoi &Trident, Koh Tan Island

Nepal

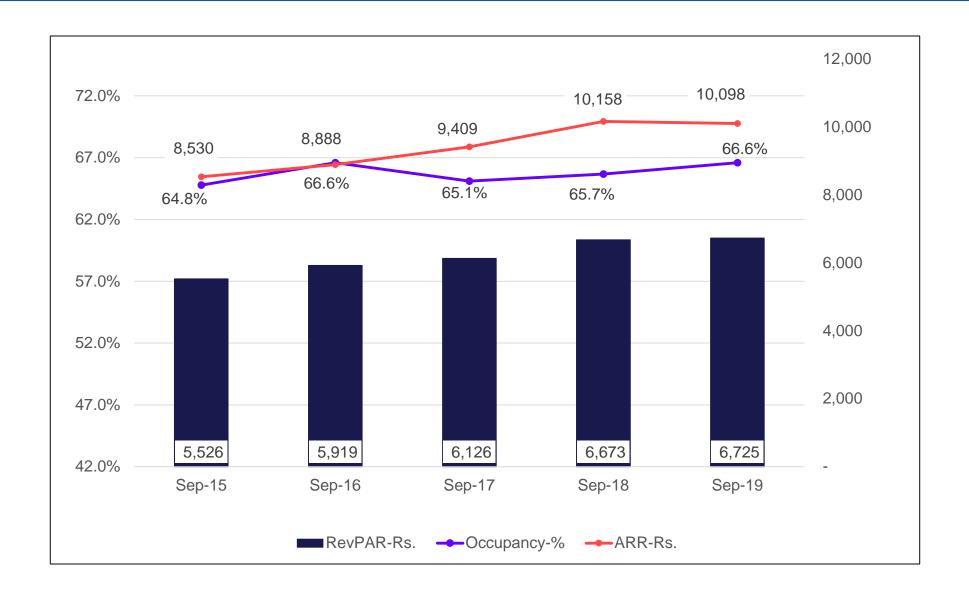
The Oberoi Kathmandu



### **OPERATIONAL STATISTICS – Q2**

Domestic properties (Owned)

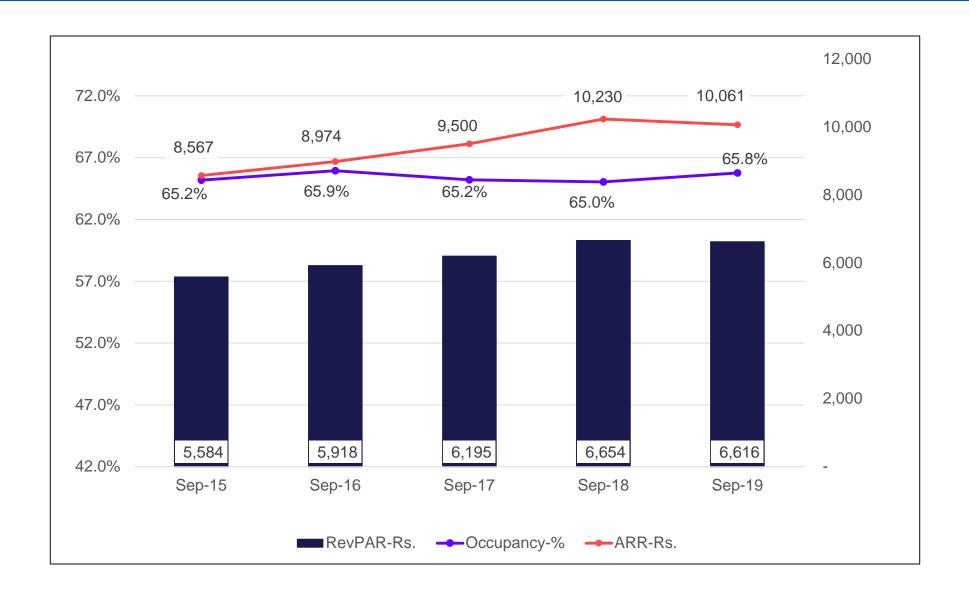




### **OPERATIONAL STATISTICS – YTD Q2**

Domestic properties (Owned)





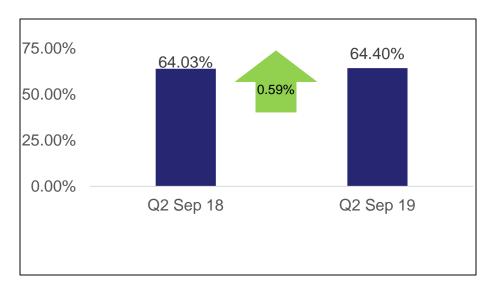
# **Operational Statistics – Q2**

### Domestic Properties (Owned & Managed)



#### Occupancy (%)

#### RevPAR (₹)





- 1. Occupancy and RevPAR are for Domestic properties only.
- 2. Includes managed properties.
- 2. The results of this quarter are not indicative of full year's performance due to seasonal nature of the hotel industry.

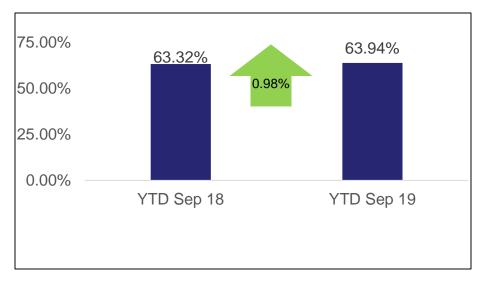
## **Operational Statistics – YTD Q2**

### Domestic Properties (Owned & Managed)



### Occupancy (%)

#### RevPAR (₹)





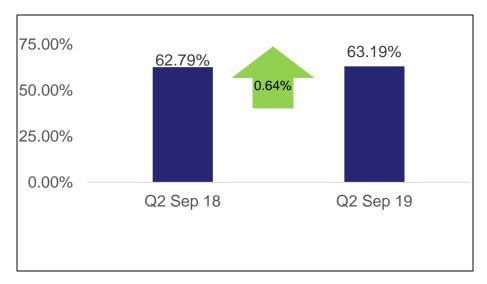
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### **Operational Statistics – Q2**

### Domestic + International (Owned & Managed)



# Occupancy (%) RevPAR (₹)





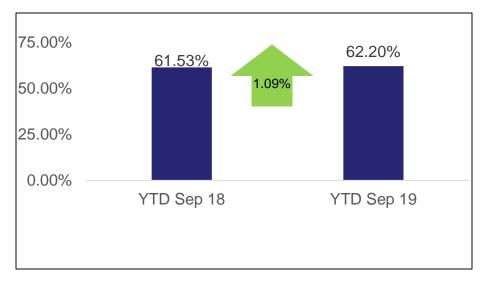
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### **Operational Statistics – YTD Q2**

### Domestic + International (Owned & Managed)



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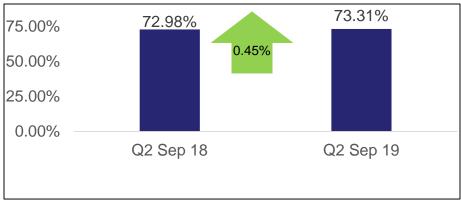
# **Operational Statistics – Q2**

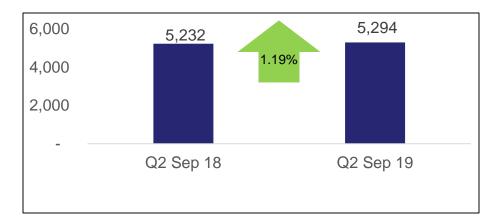
### Brand Wise ~ Domestic + International (Owned & Managed)











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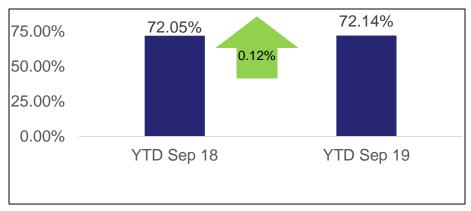
# **Operational Statistics – YTD Q2**

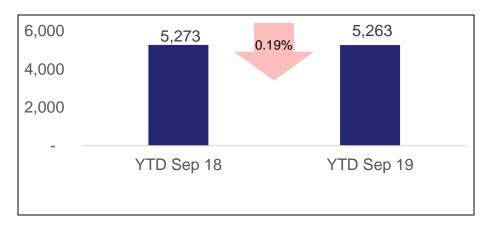
#### Brand Wise ~ Domestic + International (Owned & Managed)











- 1. Includes managed properties.
- 2. The results of YTD September are not indicative of full year's performance due to seasonal nature of the hotel Industry.

# Market Leader YTD Q2 2019-20



Hotel-wise STR ranking suggests Oberoi & Trident branded hotels continue to be the leaders across India with 7 hotels ranked # 1 and 3 hotels ranked # 2 out of total 18 hotels in India

| Oberoi Branded Hotels     | STR Rank |
|---------------------------|----------|
| The Oberoi, Mumbai        | 3 of 5   |
| The Oberoi, Bengaluru     | 3 of 7   |
| The Oberoi Grand, Kolkata | 1 of 5   |
| The Oberoi, Gurgaon       | 1 of 5   |
| The Oberoi, Rajvilas      | 2 of 5   |
| The Oberoi, Udaivilas     | 1 of 5   |
| The Oberoi, New Delhi     | 1 of 5   |
| The Oberoi Cecil, Shimla  | 3 of 5   |
| The Oberoi, Sukhvilas     | 4 of 5   |

| Trident Branded Hotels | STR Rank |
|------------------------|----------|
| Trident, Nariman Point | 1 of 5   |
| Trident, Bandra Kurla  | 2 of 6   |
| Trident, Gurgaon       | 1 of 6   |
| Trident, Chennai       | 4 of 6   |
| Trident, Hyderabad     | 3 of 8   |
| Trident, Agra          | 2 of 6   |
| Trident, Jaipur        | 5 of 6   |
| Trident, Udaipur       | 1 of 6   |
| Trident, Cochin        | 6 of 7   |

<sup>\*</sup> STR data in respect of The Oberoi Amarvilas, The Oberoi Vanyavilas, Wild Flower Hall, The Oberoi MV Vrinda, Trident Bhubaneshwar and Maidens Hotel is not available in the absence of comparable competition set.

| International Oberoi Branded Hotels | STR Rank |
|-------------------------------------|----------|
| The Oberoi, Bali                    | 9 of 11  |
| The Oberoi, Mauritius               | 6 of 6   |
| The Oberoi, Sahl Hasheesh           | 1 of 6   |

<sup>\*</sup> STR data in respect of other International properties is not available.

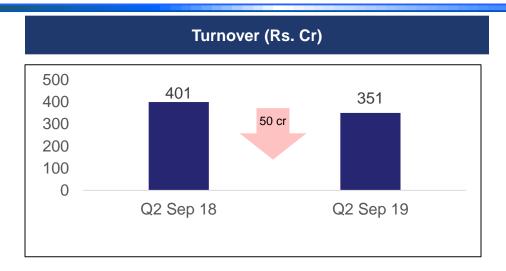
# In Flight Catering and Airport Services EIH Lin

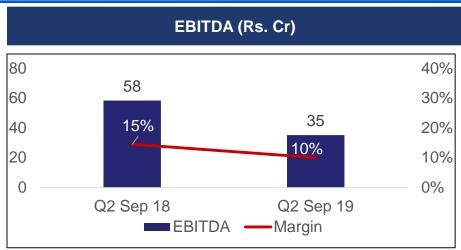


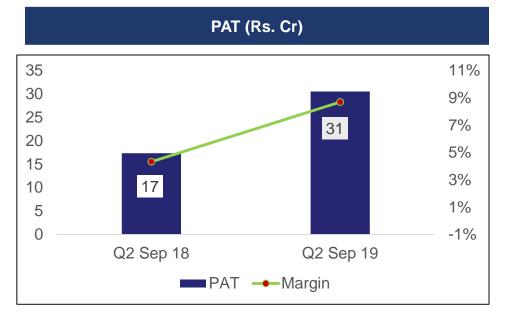
- The grounding of a major Indian airline in April 2019, as well as closure of air space has affected the Airline catering business of the company resulting in a drop in revenue in this business vertical by 48.4% in in H1/FY20 vs. H1/FY19.
- Gradual regaining of business is underway, with the company securing incremental, quality business from several foreign airlines and also certain select domestic airlines business at its all its four locations in India. Measures have also been initiated to significantly optimize operational costs.
- Construction of a new state-of-art flight kitchen at Mumbai is nearing completion and is expected to be operational before the end of this fiscal. Along with its other already existing modern facilities at Delhi, Chennai, Kolkata and Mauritius, this is aimed to ensure the Company's premium positioning in the airline catering business with majority market share of foreign origin (especially US and EUROPE) airline business in India.

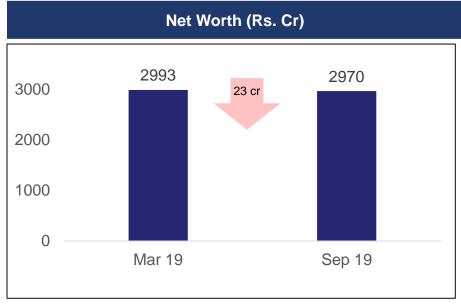
# **Q2** Financials (EIH CFS)







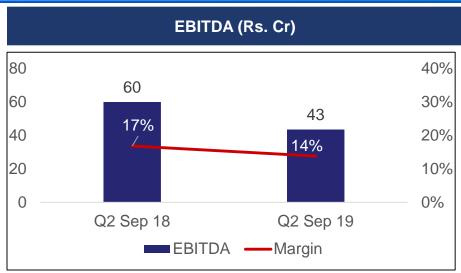


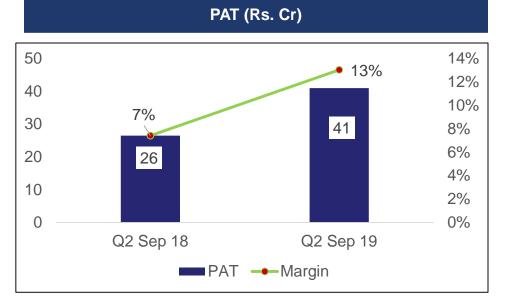


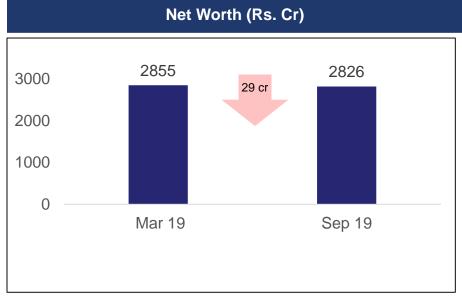
# **Q2** Financials (EIH Standalone)











# **Strong Balance Sheet**



#### Robust long term asset base

 Revenue generating long term assets comprises 80% of total asset base.

### Healthy Gearing

- Debt : Equity → 1 : 21
- 9% reduction in over all debt in Q2 FY20 vs Q2 FY19

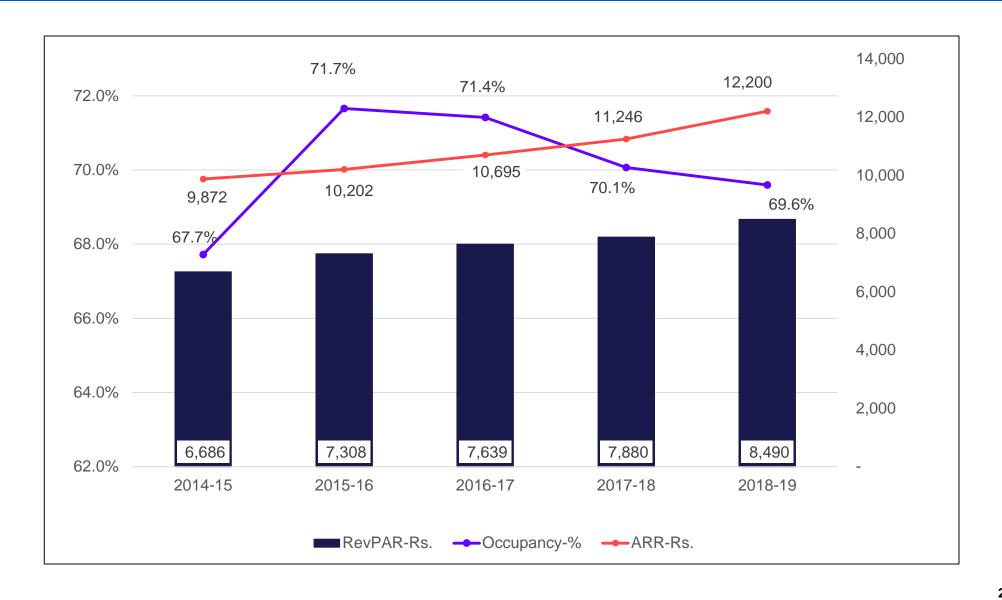
#### Proven record of debt servicing

Clean servicing track record resulting in low WACD

# **5-Year Annual Operational Statistics**

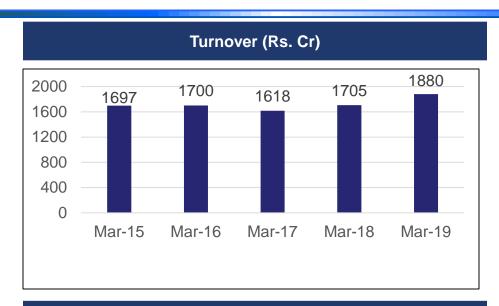
(Domestic Hotels – Owned)

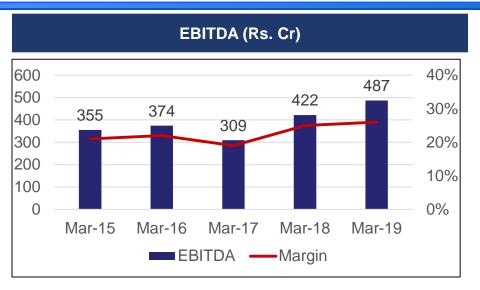




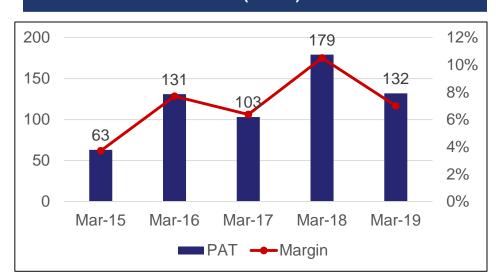
# **Historical Financials** (EIH CFS)



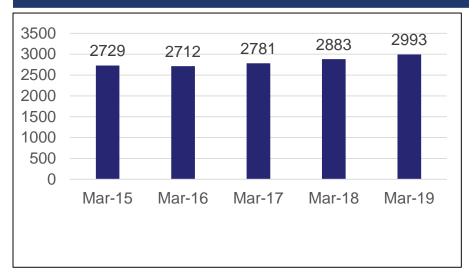




#### PAT (Rs. Cr)



#### Net Worth (Rs. Cr)



# **THANK YOU**